



General Physics (UK) Ltd
www.generalphysics.co.uk

Managing Change

Ref: GP-CO-UK-485 v1.0 - July 2011

© General Physics (UK) Ltd

For further information, please call
+44 (0)500 734 734

Email us at
emea-enquiries@gpworldwide.com

Visit our website
www.generalphysics.co.uk
www.gptrainingconsultants.com



Managing Change

Duration

2 days

Overview

Change is usually unavoidable but it need not be painful. Learn how to manage business change with less pain.

In business today change is virtually a constant, indeed sometimes one change programme can overlap the previous creating a roller coaster ride for those caught up in it. The way people respond to and cope with change varies enormously and this course covers all reactions and what steps you can take to minimise negative impacts and make the change as smooth and pain free as possible.

Objectives

Gain an understanding of the stages people go through when faced with change, and learn the techniques that can be used to best support them through each stage.

Agenda

- The leaders role
- Becoming a champion of change
- Reactions to change
- Why change initiatives fail
- Understanding the change curve
- Strategy and tactics for change curve stages
- Impact on teams and productivity
- Communicating through change
- The power of empowerment
- Creating a positive climate for change
- Creative problem solving
- Embedding new ways of working